

The Oakland Medical Centre

Plan to Meet GMS 2015-16 Contractual Requirements for Patient Online Service

This practice plans to offer the facility for patients to view online, export or print detailed coded information held in their own records April 2015.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient

We do now publicise and promote our online services to our practice's patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group.

Plan of action for Detailed Coded Record Access

1	Ensure all practice policies available and up to date and staff aware of them Train staff for patient record access Design a patient consent form Test the process of a dummy patient	End January 2016
2	Agree on a small group of patients to trial the service Prepare promotional material for posters and website	February 2016
3	Commence access to detailed coded information in patients records upon request	March 2016