

Practice GPs

We wish to inform patients and carers that **Dr Arshinder Cheema** is taking a one year Sabbatical from October 2016. **Dr Anisha Patel is taking maternity leave and will be returning at a later date.**

**Oakland** Medical Centre will be developing a Patient Participation Group-PPG. Our objective is to have as wide a representation as possible by including patients and carers of different ages, sex, background, and religion with a wide variety of health and social care needs.

**Please come and join Oakland Medical PPG.**

You can complete the form online or download the form, complete it and return it to surgery reception. Forms will also be available at reception. Our website is [**www.oaklandmedical.co.uk**](http://www.oaklandmedical.co.uk)

Oakland Medical Centre.

The doctors and staff need to draw your attention to attending all booked appointments. In July there were **“50” appointments wasted as patients “did not attend” – DNA.**

**Appointments (Tel: 01895 234373 or online)**

Appointmentscanbemade **online** via our website. Please register for this service by speaking to a receptionist to obtain your log-in details.

Appointments may also be made by **phoning the surgery**, or by **visiting** **us**. GP appointments are ten minutes long. You will obtain an appointment sooner if you are prepared to be flexible with your choice of doctor, as not all doctors work the same days or hours.

We offer **extended** **hours** on **Wednesday** and **Thursday** for those who find it hard to see a doctor during working hours. Please speak to a receptionist.

**Telephone** **appointments** are also available when a problem can be dealt with, without a physical examination, by the doctor. The doctor will call you into the surgery if he or she thinks you do need to be examined.

**Oakland Medical Centre**

**32 Parkway, Hillingdon, Uxbridge, UB10 9JX**

**www.oaklandmedical.co.uk**

**Patient Participation Group (PPG)**

**What are we?**

We are an independent group of surgery patients and carers who care about the way our surgery works and the service it can provide.

## What do we do?

We work systematically with the Practice in order to identify priorities for our patients, and contribute to proposals for any improvements.

We have identified that patients need more information about the changes coming to GP practices in Harrow.

**We hope to inform the patients via a monthly newsletter**

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Oakland Medical Centre Patient Newsletter

Vol. 1 Issue 1

August 2016

When you’re writing a newsletter, write it so that someone who has never heard

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Otherwise Delete Box

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